



Dear Associate of the City of West Allis:

During the open enrollment meetings, it was communicated that new ID cards would be sent to the homes of all associates. We are diligently working to get your ID cards out to you as soon as possible; however they may not arrive at your homes until after March 1<sup>st</sup>, 2017.

Your Anthem member ID will not change, so you can continue to receive medical services with your current ID card until you receive your new card.

The only update to the pharmacy information is the group number. It will now be listed as **WLWA** and that is what you will need to provide your pharmacist in order for them to process your pharmacy claims at the retail setting (for example, Walgreens, CVS, etc.). You can bring this letter along to the pharmacy for documentation.

If you are using mail order services or have any prior authorizations on file, that information will be transferred over automatically for you.

Please see below for a sample copy of what the pharmacy information will look like on your new ID card.

Group:	Well Priority
Plan Codes:	003858
RxBIN:	A4
RxPCN:	A4
RxGRP:	WLWA

Issue Date: \_\_\_\_\_ Blue Priority - WI Rx

We sincerely apologize for the inconvenience this may cause you. We recognize the City of West Allis as a valuable partner, and continue to work closely with your team to make these updates.

Thank you,

Anthem Blue Cross Blue Shield of Wisconsin